

Technical Documentation: URACA automates the content management process with docuglobe

The manufacturer of plunger pumps and water jet technologies relies on the gds group's system | Faster processes, higher quality | Saves up to an estimated eight weeks of work per employee per year

Error-free, seamless, and cost-efficient: Uraca GmbH und Co. KG profits from the docuglobe content management system for technical documentation. Thanks to the gds group's solution, the Bad Urach manufacturer of high-pressure plunger pumps and water jet technologies has automated countless processes in its technical documentation. It has been able to reduce the workload created by translations and the resulting document variants in particular by a considerable amount using docuglobe, "Working with docuglobe saves us tons of manual work while simultaneously improving the quality of documentation," says Claudiu Theil, Technical Writer at Uraca. His department is facing the particular challenge of translating half of its technical documentation for the foreign market. Approximately 60 percent of Uraca's turnover is accounted by exports to currently 18 countries. Since the revision of the EU Machinery Directive, companies that are internationally active also have to cover the official language of the respective target market in the EU with their documentation. In addition, Uraca sees a lot of

documentation with many variants in special engineering. Before introducing docuglobe, each variant had to be manually updated to the latest version – a laborious undertaking prone to errors.

With the new content management system, Theil and his colleagues can now put together even complex documentation quickly, efficiently, and in the highest

quality. The basic principle: many changes that the technical writers previously made manually can now be automatically applied with the gds group's content management system. Recurring text modules, also called information modules, make this possible. If parts of a module's content are modified, say due to further product development, the system automatically applies the necessary changes to the entire document master record. The company thus saves six to eight weeks of work per employee per year on declarations of conformity alone, says Theil.

